



Visitor Policy

At Grace House, we warmly welcome friends and supporters from both our local community and around the world. At the same time, the safety, wellbeing, and dignity of the children in our care are our highest priorities.

Like many NGOs in Siem Reap, we rely entirely on the generosity of donors to support our programmes. We aim to balance creating meaningful visitor experiences with maintaining a safe and respectful environment for the children. We appreciate you taking the time to read and follow the guidelines below.

Visitor Guidelines

1. Prior Authorisation

All visits must be arranged in advance to avoid disruption to school activities. Please contact us by phone +855(0)717 036 539 or email at projectmanager@gracehousecambodia.org.

2. Supervision

Visitors must sign in and out at the office and be always accompanied by a staff member. To minimise disruption, visitors are not permitted in classrooms during lessons.

3. Conduct and Dress Code

Visitors are expected to respect Cambodian culture by dressing modestly. Shoulders and knees should be covered. Tights/leggings are acceptable when worn with a long top.

4. Photography Policy

Photography is limited and strictly controlled. Any photos must be approved by staff, and images may be deleted if deemed inappropriate. Photos of school grounds and buildings are generally permitted.

5. Donations and Gifts

If you wish to make a donation, please speak with the Project Manager. Visitors must not give money or gifts directly to children or staff, as this can create inequality and dependency.

Thank you for helping us create a safe, respectful, and positive environment for every child at Grace House